#### 1. Introduction

**1.1** These are the terms and conditions ("Altrusia Global Events") that govern registration of and attendance at an Event (as defined below) owned, operated or provided by Altrusia. Your attendance and participation at an Event, and your enjoyment of any other benefits associated with an Event, is conditional on you complying with these Event Terms.

#### 2. Definitions

In these Terms and Conditions the following words and expressions shall have the following meanings:

Altrusia means (Altrusia Global Events Pvt Ltd, A17, Plot no. D11, RSC 1 2, Panchavati CHS, Akurli road, Kandivali East, Mumbai 400101)

"Customer" means you or the customer named on the Invoice or a party which otherwise attends the Altrusia event;

- **2.1** "you/your" means (as appropriate), the attendee or participant as a registered delegate at an Event.
- 2.2 "we/us/our" means Altrusia Global Events Pvt Ltd.
- **2.3** "Additional event" means, without limitation, networking event, online event, delegate meetings, sponsor's meetings, arranged by Altrusia for participation by Registered Delegates during or in relation to any Event.
- **2.4** "Agent" means an employee, partner, director, agent or representative of a company or other legal entity.

- **2.5** "Content" means all materials, data, information and services provided as, relating to or forming part of the Event.
- **2.6** "Event" means, without limitation, conferences, exhibitions, conventions, summits, seminars, webinars, meetings, round table workshops, award dinners and additional events.
- **2.7** "Event Confirmation" means our acceptance of your registration for a place at the relevant Event in writing (including by electronic mail).
- **2.8** "Intellectual Property" means copyright, trade-marks, database rights and/or any other intellectual property rights as recognised in any jurisdiction.
- **2.9** "Registered Delegate" means an individual who has registered with us to attend or access an Event, either in their own personal capacity, or as an Agent.
- **2.10** "Software" means the Intellectual Property in any software that is made available for download from our websites relating to an Event or Content.

### 3. Registered Delegate

- **3.1** In order to access an Event (or specific Content within certain websites for the purposes of attending an Event), you must register with us as a Registered Delegate either:
- (a) in your own personal capacity, in which case you will be the Registered Delegate for the Event, or

- (b) as an Agent of a company or other legal entity, in which case such company or other legal entity will be the Registered Delegate for the Event.
- **3.2** In the event that you are an Agent, by agreeing to these Event Terms as set out below, you warrant that you have authority to agree to these Event Terms on behalf of the relevant Registered Delegate and the Registered Delegate shall be bound by these Event Terms.

### 4. Registering for an event

- **4.1** You may request registration of a place at an Event by:
- (a) completing a registration form through our website or other form as a "Registered Delegate"; or
- (b) contacting us through e-mail or telephone in accordance with the instructions from our website; or
- (c) contacting our representative at an Event that you are already attending to register a place at another Event.
- **4.2** When requesting registration as set out above, you must provide us with accurate and complete information. It is your responsibility to inform us of any changes to that information (including, without limitation, your email address where requested), by updating your details on the relevant section of the applicable website or contacting us using contact details on the applicable website or such other contact information as is provided to you in any Event Confirmation. If you do not provide accurate and complete information in connection with your registration, we may not be able to provide you with access to the Event or Content that you request or that are suitable to you. It is also your responsibility to inform us of any special access requirements at the time of requesting registration of a place at an Event.

#### 5. Confirmation of your booking

- **5.1** All registrations for an Event (requested pursuant to Clause 4 above) are subject to availability and acceptance by us, which shall be at our absolute discretion. In the event that we accept your requested registration and are subject to first receiving all reasonable information that we may require from you, we shall confirm our acceptance of your registration by issuing an Event Confirmation to you.
- **5.2** Upon the issuing by us of the Event Confirmation to you, there will be a legally binding contract between you and us to which these Event Terms shall apply.
- **5.3** Please read these Event Terms carefully. These Event Terms may be amended in accordance with Clause 18 below. It is your responsibility to bring these Event Terms to the attention of anyone who may, through you, register a place at an Event or view or use any Content. It is also your responsibility to bring the Event Terms to the attention of the relevant company or other legal entity where that company or other legal entity is the Registered Delegate. If you have any questions regarding these terms with any of the Altrusias Events then please contact us at info@altrusiaglobal.com

#### 6. Fees

- **6.1** The applicable fees for an Event shall be published by us on our website and/or in any of our other publications and we shall confirm such fees in our Event Confirmation pursuant to Clause 5 above. You shall pay the applicable fees in accordance with the instructions contained in the Event Confirmation.
- **6.2** Any applicable taxes such as value added taxes shall be in addition to the fee and you shall be notified of any such taxes in the Event Confirmation.

**6.3** Fees for an Event are correct at the time of publication, but we reserve the right to amend the fees at any time but shall not affect any registrations for which an Event Confirmation has already been issued pursuant to Clause 5.1 above.

#### 7. Payment policy

Registrations can only be confirmed upon receipt of payment or proof of payment and discounted fees will only apply when payment is received within the offer period. If payment is not received before the conference, delegates will be asked to guarantee payment at registration.

### 8. Changes to an event

- **8.1** Whilst our Event programmes are correct at the time of publication, in certain circumstances, it may be necessary for us to alter the format, content, venue and/or timing of an Event. All Registered Delegates shall be notified of such changes prior to an Event.
- **8.2** We reserve the right to delete or change any aspect of the Content and/or any of the technical specifications relating to an Event or any aspect of the same. You agree and acknowledge that such changes may result in you being unable to access the whole or any part of an Event for some time but we shall remedy this in accordance with our cancellation and refund policy.

#### 9. Cancellations and Refunds

**9.1** If you cannot attend an Event for which you have registered, please contact the designated person outlined in the Event Confirmation in writing as soon as possible (and in any event no later than 24 hours before the Event). We may at our absolute discretion

allow you to send a substitute in your place or allow you to attend the next available Event (provided we have received the details of such substitute).

**9.2** If you wish to cancel your attendance at an Event, you must notify us in writing and certain charges shall apply.

No refunds will be given at any time on table top packages, sponsorship packages or dinner bookings.

**9.3** We may in exceptional circumstances need to postpone or cancel an Event and we shall notify you as soon as reasonably practicable of any such postponement or cancellation and issue you a full refund as is necessary. Our liability to you as a result of any cancellation or postponement of an Event shall be limited to the amount of fees you have paid to us for the Event only and we will not be liable for any additional expenditure, loss or damages incurred by you as a result of such cancellation or postponement.

# 10. Technical Support

- **10.1** You are responsible for procuring the necessary equipment and the payment of telephone and other charges necessary to access and/or use any Events or Content (where applicable). We are not responsible for the reliability or continued availability of the telephone lines and equipment you use to access and/or use any Event or Content.
- **10.2** It is your responsibility to ensure that our technology is compatible with your systems prior to registering for Altrusia Events. We are not liable or responsible for any technical issues which may arise as a result of your failure to ensure compatibility of our technology with your systems. Similarly, we are not liable or responsible for any delay,

disruption or disturbance in the operation of the internet or problems caused by your Internet Service Provider or for any telecommunications failures which are beyond our control and/or 24 hour access to such an Event due to downtime for repairs, maintenance and/or repairs to our website.

#### 11. Additional Events

**11.1** On occasion, we may offer you the opportunity to attend an additional event. If you attend an additional event then there may be the occasional circumstance where the additional event Terms shall be deemed to apply to such additional event. Such additional event Terms can be found in the brochures provided to you when you register to attend an additional event.

### 12. Registered Delegate responsibilities

- **12.1** It is the sole responsibility of the Registered Delegate to ensure that they are properly insured which should include adequate Personal Accident and Travel insurance prior to attending any Event requiring travel abroad. As a matter of good order, the Registered Delegate should also ensure that they have Employer's Liability and/or Public Liability insurance cover as is most appropriate.
- **12.2** The Registered Delegate is also responsible for ensuring that they have all necessary up to date travel documentation, including but not limited to visas and other entry permits into any jurisdiction and they comply with all health formalities and any applicable laws in any jurisdiction where the Event is being held.

#### 13. Your use of content and trademarks

- **13.1** All rights in and to the Event and Content relating to an Event belong to us, our group companies or our third party content providers and are protected by the Intellectual Propertylaw. We may license third parties to use the Content at our sole discretion.
- 13.2 You may use the Content solely for your own personal use and benefit and not for resale or other transfer or disposition to any other person or entity. You may not use, reproduce, modify, transfer, exploit, distribute or dispose of any Content for any commercial purposes, whether indirect or direct, nor in any manner that might compete with our business.
- **13.4** Save for where provided otherwise in these Events Terms, distributing, sharing, copying, posting, scanning, forwarding, selling, publishing, retransmitting or otherwise providing access to any part of the Content to anyone without our express prior written permission, is not authorised and may be a violation of copyright law.
- **13.5** Any request for permission to republish, reprint or use for any other purpose any of the Content or our trademarks should be sent to info@altrusiaglobal.com.

# 14. Your obligations

- **14.1** The Events are not intended for users of under eighteen (18) years of age, and such individuals are not permitted to be Registered Delegates.
- **14.2** Without prejudice to Clause 3.2 above, you represent and warrant that:
- (a) you have the capacity to agree to these Event Terms; and
- (b) you are at least eighteen (18) years of age.

### **14.3** You undertake that you will:

- (a) comply with all applicable laws in relation to the Events and/or your use of the Content including without limitation, laws relating to the use of Intellectual Property;
- (b) not use the Content outside the scope of permitted use under Clause 13 above and will not infringe any Intellectual Property or other rights in or relating to the Events or Content of any third party;
- (c) not copy, reproduce, recompile, decompile, disassemble, reverse engineer, upload, download, transmit, create derivative works from or otherwise exploit or tamper with any of our websites in relation to an Event or, subject to Clause 13.5, any Software or other software embodied in any of our websites relating to an Event or the Content;
- (d) conduct yourself in an appropriate business-like manner when attending an Event;
- (e) not record, film or take photographs at the Event unless expressly permitted by us; and
- (f) comply fully with these Event Terms (including, without limitation, the obligations set out in Clause 13, and any additional copyright notices, restrictions or terms of use contained in our website in relation to any Event or Content).
- **14.4** We reserve the right, without any liability, to refuse you admission or eject you from an Event for failure to comply with these Event Terms; or if in our opinion you represent a security risk, nuisance or annoyance to the running of the Event.
- **14.5** You acknowledge and agree that we may take photographs of you at an Event. If you do not wish for your photograph to be taken at an Event please contact us at info@altrusiagloba.com.

### 15. Our obligations

**15.1** Subject to and without limitation to Clause 16, we will exercise reasonable skill and care in our provision of the Events provided to Registered Delegates, but from time to time faults may occur, in which case we will use reasonable efforts to repair them as soon as reasonably practicable.

**15.2** We will endeavour to ensure Events are priced correctly on the websites or other publications (or otherwise in the Content). However, errors may occur. If such a pricing error is discovered, we reserve the right to give you the option of either cancelling your place for any particular Event or reconfirming your order at the correct price.

### 16. Disclaimers and Limitations of liability

**16.1** Nothing in these Event Terms shall exclude or limit our liability for fraud or intentional unlawful conduct by us, or death or personal injury resulting from our negligence and the remaining provisions of this Clause 16 below.

Altrusia events are open forums and the content of papers and presentations given by guest authors and speakers from companies other than Altrusia and any opinions expressed therein are the responsibility of the authors and speakers concerned and are not endorsed by Altrusia Events. Altrusia Events disclaims all liability for any tort or damage arising out of any statement or opinion made in any paper or presentation by any guest author or speaker.

**16.2** To the maximum extent permitted by the applicable law, neither we, nor any of (our Representatives) will be liable to you for:

- (a) any incidental, punitive, indirect, special or consequential damage, loss or expenses, including but not limited to any loss of business, contracts, revenue, or profits, any business interruption, security breach, loss of data, loss of goodwill or reputation or other pecuniary loss suffered by you, even if we or any of our Representatives have been advised of their possible existence, arising in connection with these Event Terms; nor
- (b) any direct damage loss or expenses arising from loss of customers, loss of profits, loss of anticipated profits or loss of savings, arising in connection with these Event Terms;

### 17. Indemnity

You agree to indemnify and hold us, our Representatives, harmless against all costs, claims, damages, liability and expenses (including any professional fees) which we might incur by reason of a breach by you of these Event Terms including, without limitation, any of the warranties, representations and undertakings in Clause 14 above. For the avoidance of doubt, this indemnity shall extend (without limitation) to any losses which we may suffer as a result of the use by third parties of any username and password issued to you by us, except in circumstances where you can demonstrate to our satisfaction that such third party obtained the relevant details through no fault (including, without limitation, negligence) of your own.

# 18. Changes to these terms

Notwithstanding Clauses 5.3, 6.3 and 7, we may make amendments to the provisions of these Event Terms from time to time. Any amendments will be notified to you by being posted on our website and material changes will be emailed to our Registered Delegates. It is your responsibility to refer regularly to these Event Terms and note any amendments. Amendments will come into effect immediately on the amended Event Terms being posted on this website and you will be deemed to have accepted them if you access a

website after that time. If you do not wish to accept them, you must cancel these Event Terms as described below.

#### 19. Termination

- **19.1** Either party may terminate this agreement in accordance with Clause 8 above, Cancellations and Refunds.
- **19.2** We may terminate this agreement with immediate effect without providing notice to you, if you commit a breach of the Event Terms,
- **19.3** Cancellation of your access to an Event and use of any Content shall not affect any provision of this agreement which is expressly or by implication intended to come into effect or to continue in effect after such cancellation or expiry.
- **19.4** Cancellation of your access to an Event and use of any of the Content on these Event Terms shall not affect our right to receive any outstanding sums due to us at the date of cancellation, which sums shall be payable within fifteen (15) days of such cancellation.

#### 20. No Waiver

Failure by any party to exercise any right or remedy under these Terms does not constitute a waiver of that right or remedy.

# 21. Entire agreement

These Event Terms (including any terms incorporated by reference in these Event Terms, which shall include without limitation our Standard Terms and Conditions and any Specific Terms), constitute the entire agreement between you and us with respect to your

access to and use of any Event and/or Content and supersede all prior agreements, negotiations and discussions between you and us relating to the same.

#### 22. Force Majeure

We shall not be deemed to be in breach of these Event Terms by reason of any delay in performing, or any failure to perform any service or our obligations in relation to these Event Terms, if the delay or failure was due to any cause beyond our reasonable control, including but not limited to acts of God, explosions, floods, fire or accident, war or threat of war, terrorism or threat of terrorism, sabotage, civil disturbance, epidemics, prohibitions or measures of any kind on the part of any governmental, parliamentary or local authority, import or export regulations or embargoes, or industrial actions or trade disputes (whether involving our employees or of third parties).

### 23. Assignment and Sub-contracting

- **23.1** You may not assign, sub-license or otherwise transfer any of your rights under these Event Terms without our prior written consent.
- **23.2** We may assign, sub-contract or transfer any and all of our rights and obligations under these Event Terms to any group company or any entity who acquires a substantial part of the assets of our business without your prior written consent.
- **23.3** Without prejudice to Clause 23.2, we may subcontract delivery of an Event to any group company who operates the business relating to the relevant information, publication or data product forming part of that Event.

### 24. Severability

If any provision of these Event Terms is found to be wholly or partially invalid, void or unenforceable by any court having competent jurisdiction or by virtue of any legislation or any other reason, that provision shall be invalid, void or unenforceable to that extent only and no further and the validity and enforceability of the remaining provisions of these Event Terms shall not be affected.

#### 25. Notices

Any notice which is required to be given pursuant to these Event Terms shall be made by email or first class post, in the case of you, to the address provided on your registration form and, in the case of us, to the address posted on the relevant website or otherwise notified to you in relation to any relevant Event. Any such notice shall be deemed to have arrived if sent by post within three (7) days of posting and if sent by email at the time of transmission.

# 26. Third Party Rights

No term of these Event Terms is intended to be enforceable by any person other than you (or the Registered Delegate, where you are an Agent) or us.

# 27. Headings

Headings in these Event Terms are for convenience only and will have no legal meaning or effect.