

DAY 1 18th	EVENT FLOW	SPEAKERS	START TIME	END TIME	DURATION
1	Opening Address		9:15 am	9:30 am	15 min
2	Keynote 1	Edwin Simjaya - PT Kalbe Farma, Tbk	9:30 am	9:50 am	20 min
	Q&A		9:50 am	10:00 am	10 min
3	Keynote 2	Joseph Simbar - Mimin	10:00 am	10:20 am	20 min
	Q&A		10:20 am	10:30 am	10 min
4	Coffee & Networking Break		10:30 am	10:50 am	20 min
5	Keynote 3	Ashish Sharma - dbs bank	10:50 am	11:10 am	20 min
	Q&A		11:10 am	11:20 am	10 min
6	Keynote 4	Saurabh Chandre - Tata Communication	11:20 am	11:45 am	25 min
	Q&A		11:45 am	11:55 am	10 min
7	Keynote 5	Meita Siswana & Kai Chan - Zendesk	11:55 am	12:20 pm	25 min
	Q&A		12:20 pm	12:30 pm	10 min
9	LUNCH BREAK		12:30 pm	1:15 pm	45 min
8	Keynote 6	Deepak Gupta - CARS24	1:20 pm	1:40 pm	20 min
	Q&A		1:40 pm	1:50 pm	10 min
10	Keynote 7	Chirag Kotak & Frando Manurung - Vonage	1:50 pm	2:10 pm	20 min
			2:10 pm	2:20 pm	10 min
11	Keynote 8	Hendro Lim - flip	2:20 pm	2:40 pm	20 min
	Q&A		2:40 pm	2:50 pm	10 min
12	Keynote 9	Mark Chen - Omnichat	2:50 pm	3:10 pm	20 min
	Q&A		3:10 pm	3:20 pm	10 min
13	Coffee & Networking Break		3:20 pm	3:40 pm	20 min
14	Keynote 10	Michael Andrian - madebyhumans	3:40 pm	4:00 pm	20 min
	Q&A		4:00 pm	4:10 pm	10 min
15	Keynote 11	Sanghee Lee - Sendbird	4:10 pm	4:30 pm	20 min
	Q&A		4:30 pm	4:40 pm	10 min
16	Keynote 12	Vikrama Dhiman - Gojek	4:40 pm	5:00 pm	20 min
	Q&A		5:00 pm	5:10 pm	10 min
17	Panel Discussion on banking		5:10 pm	5:55 pm	45 min
	Q&A		5:55 pm	6:10 pm	15 min
18	DINNER		After 6:00 pm		
END OF DAY 1					